



OSW SZAROTKA REGULATIONS:

1. The Regulations define the rules for the provision of services, liability and stay in the OSW SZAROTKA area and are an integral part of the contract, which is concluded by signing a registration card, as well as by paying the advance or the entire payment for the stay.
2. The Regulations apply to all Guests staying at OSW SZAROTKA.
3. The Regulations are available for inspection at the Reception of the Center, as well as at www.szarotkaistebna.pl
4. Guest renting a room is obliged upon check-in to present to the Reception staff a document with a photo confirming Guest's identity. In case of refusal to show the document in a way that prevents the check-in, the Receptionist is obliged to refuse to issue a room key.
5. In the registration card, Guest personally enters his name and surname and signs it. At Guest's request, the receptionist is obliged to enter the remaining registration data independently from the ID, which Guest can leave at the Reception.
6. Starting a stay at the Center is tantamount to accepting the provisions of these regulations by Guest.
7. Rooms are rented for "hotel days". The hotel day lasts from 15:00 to 11:00 the next day.



8. A request to extend the hotel day, going beyond the period indicated on the day of arrival, should be reported by Guest to the reception desk by 9:00 am on the day of expiry of the rental date of the room, which, however, does not bind the Center. OSW SZAROTKA will take into account the wish to extend your stay as much as possible.
9. OSW SZAROTKA reserves the right to refuse to extend Guest's stay in the event of failure to make a full payment for the previous stay.
10. Staying in the room or leaving things after 11:00 is treated as an extension of your stay. If Guest leaves the room after 11:00, the computer program of the reception will charge for the next day of renting the room according to the current price list.
11. Guest of the Center cannot transfer the room to other people, even if the day for which he paid the fee has not ended.
12. Persons not registered at OSW SZAROTKA may stay in the room from 7:00 to 22:00.
13. The presence of persons who are not registered in Guest's room after 22:00 is tantamount to the consent of Guest to pay a fee for their stay. Each person will be quartered according to the current price.
14. The reservation is guaranteed if a down payment of 30% of the value of the stay is paid within 7 days from the date of booking. No down payment may result in cancellation of the reservation.
15. In the case of cancellation, the advance payment is not refunded.



16. If the room is not canceled until 18:00 on the day of arrival or if Guest will not arrive at the scheduled time to OSW SZAROTKA, the advance payment will not be refunded.
17. In case of cancellation of Guest's stay during a hotel day, OSW SZAROTKA will not refund the fee for that hotel day.
18. In case of reservations regarding the quality of services, Guest is asked to immediately report them to the Reception Desk, which will enable employees to improve the standard of the provided services.
19. OSW SZAROTKA is obliged to provide Guests with: conditions for full and unrestricted rest, security of stay, including security of keeping secret information about Guest, professional and courteous service in the scope of all services provided in the Center, cleaning the room and performing necessary repairs of devices during the absence of Guest, and in his presence only when he wishes.
20. Children under 13 years of age should be under constant care and supervision of adults.
21. Legal guardians are responsible for the behavior of children, including damages.
22. Due to fire safety, it is forbidden to use heaters and other electrical devices in rooms and other spaces that do not belong to these rooms or spaces. The above does not apply to chargers and power supplies for audio and video devices.
23. Due to fire safety, it is forbidden to use open fire in any form in rooms and other spaces.



24. OSW SZAROTKA Guest bears full financial and material responsibility for any damage or destruction of the Center's equipment and devices caused by his fault or the fault of his or her Guests.
25. Responsibility of the Center for loss or damage of things brought by Guest to the Center is regulated by the provisions of art. 846-849 of the Civil Code. The responsibility of the Center is subject to limitation if these things are not submitted to the reception deposit. The Center has the right to refuse to store money, securities and valuable items, in particular valuables and objects of scientific or artistic value, if they threaten safety or are too valuable in relation to the size or standard of the Center or take up a lot of space.
26. In the event of a breach of these Regulations, OSW SZAROTKA may refuse to continue providing services to a person who violates them. Such a person is obliged to immediately comply with the OSW SZAROTKA personnel's requests, settle payments for previous services, pay for any made damages and destruction, and to leave the premises.
27. OSW SZAROTKA may refuse to accept Guest who during the previous stay grossly violated the Regulations, causing damage to the hotel property or Guests, employees of the Center or other people staying in the Center or who otherwise disturbed the peace of the Center.
28. Every time Guest leaves the room, he should check the door and make sure that it is locked.
29. OSW SZAROTKA is not liable for damage and loss of a car or other vehicle belonging to Guest and items left in it, regardless of whether these vehicles have been parked in the Center car park or outside its area.



30. Parking of vehicles for OSW SZAROTKA Guests is allowed in the designated parking lot for the whole period of stay; the parking lot is unguarded.
31. Items of personal use left in the room by a leaving Guest will be sent back at their expense to the address indicated by them. If you do not receive such an instruction OSW SZAROTKA will keep these items for 3 months and then give them away for charitable or public purposes.
32. At OSW SZAROTKA, silence at night from 22:00 to 6:00 am is obligatory.
33. During the quiet hours of the night, Guests and people using the Center's services are obliged to behave in such a way that they do not disturb the stay of other people in any way.
34. The Center provides services in accordance with its standard. In the case of reservations regarding the quality of services, Guest is asked to report them immediately at the reception, which will enable a reaction.
35. In the Center, including rooms, smoking and tobacco products are strictly forbidden. In the event of a breach of this prohibition, a fee of PLN 300 will be added to the invoice. [Art. 5 and 5a of the Act of 9 November 1995 on the protection of health against the consequences of tobacco use (Journal of Laws of 1996 No. 10, item 55 with later amendments)].
36. In OSW SZAROTKA rooms you cannot store dangerous goods - weapons and ammunition, flammable, explosive and illumination materials.
37. Canvassing and door-to-door sales are forbidden at OSW SZAROTKA.

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38. The loss of the key by Guest results in the addition of a fee of 30 PLN.
39. In OSW SZAROTKA, it is forbidden to walk in ski boots.
40. Guests must not make any changes to the rooms and their equipment.
41. OSW SZAROTKA Guests are obliged to comply with the above-mentioned regulations, as well as the regulations of: sauna, Jacuzzi, and playground.
42. In OSW SZAROTKA, the introduction of animals is forbidden.